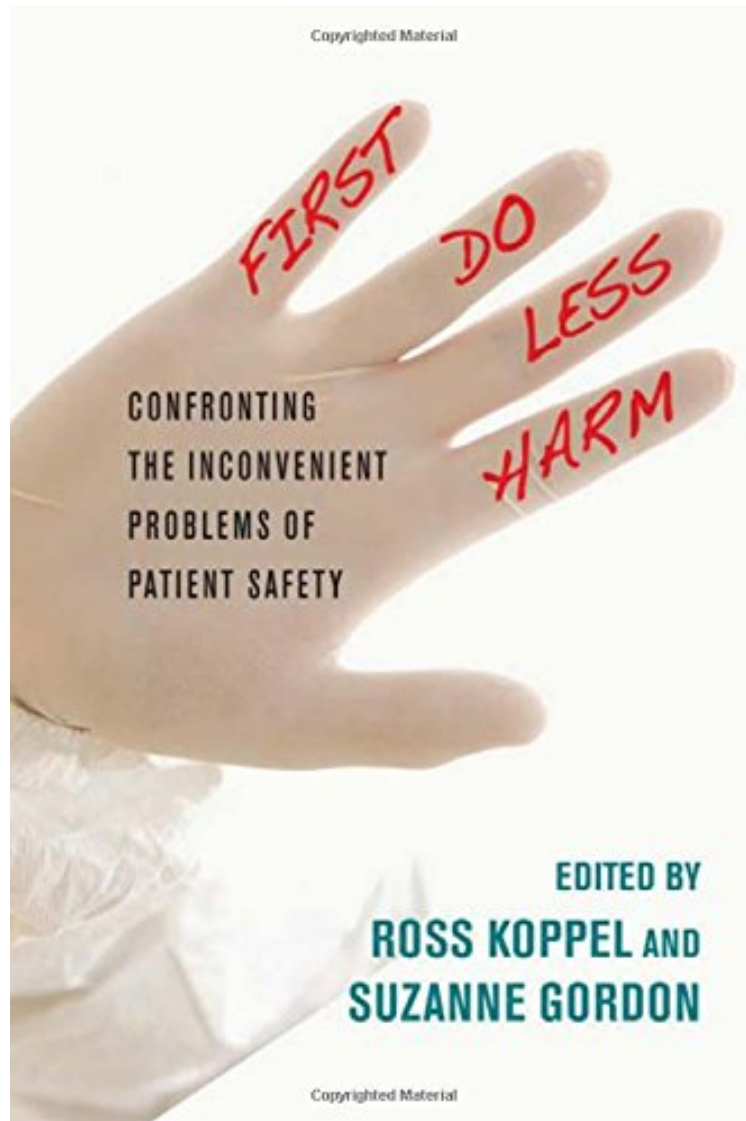


(Download free ebook) First, Do Less Harm: Confronting the Inconvenient Problems of Patient Safety (The Culture and Politics of Health Care Work)

First, Do Less Harm: Confronting the Inconvenient Problems of Patient Safety (The Culture and Politics of Health Care Work)

From Brand: Cornell University Press
ebooks | Download PDF | *ePub | DOC | audiobook



DOWNLOAD



READ ONLINE

#936165 in Books Cornell University Press 2012-05-15 Original language: English PDF # 1 9.30 x 1.20 x 6.40l, 1.30 #File Name: 0801450772280 pages | File size: 44.Mb

From Brand: Cornell University Press : First, Do Less Harm: Confronting the Inconvenient Problems of Patient Safety (The Culture and Politics of Health Care Work) before purchasing it in order to gage whether or not it would be worth my time, and all praised First, Do Less Harm: Confronting the Inconvenient Problems of Patient Safety (The Culture and Politics of Health Care Work):

0 of 0 people found the following review helpful. One of the best discussions available about human error in healthcare with clear ...By Tim StatonOne of the best discussions available about human error in healthcare with clear explanations of the complexities and vulnerabilities inherent to caring for patients in today's environment. No panacea is offered to "do no harm" but a clear path forward to decreasing the incidence of human error casualties in healthcare. A must read for health care providers and those who are the recipients of these services.3 of 3 people found the following review helpful. A "must read" for all nursesBy Nurse Mentor NancyBoth LPNs and RNs need to read this book to understand that errors in their workplace are usually systems issues related to poor teamwork and communication, impractical policies, demands of the job, especially interruptions, sleep deprivation from long work hours and shift work and inadequate staffing levels. Information is also provided on what nurses can be do to create a culture of safety.[...]2 of 2 people found the following review helpful. Very accurateBy Janis OrmondThis book really captured what I experience daily as a nurse. I really appreciate the discussion of teamwork and the levels of nursing.

Each year, hospital-acquired infections, prescribing and treatment errors, lost documents and test reports, communication failures, and other problems have caused thousands of deaths in the United States, added millions of days to patients' hospital stays, and cost Americans tens of billions of dollars. Despite (and sometimes because of) new medical information technology and numerous well-intentioned initiatives to address these problems, threats to patient safety remain, and in some areas are on the rise.In *First, Do Less Harm*, twelve health care professionals and researchers plus two former patients look at patient safety from a variety of perspectives, finding many of the proposed solutions to be inadequate or impractical. Several contributors to this book attribute the failure to confront patient safety concerns to the influence of the "market model" on medicine and emphasize the need for hospital-wide teamwork and greater involvement from frontline workers (from janitors and aides to nurses and physicians) in planning, implementing, and evaluating effective safety initiatives.Several chapters in *First, Do Less Harm* focus on the critical role of interprofessional and occupational practice in patient safety. Rather than focusing on the usual suspectsphysicians, safety champions, or high level managementthese chapters expand the list of "stakeholders" and patient safety advocates to include nurses, patient care assistants, and other staff, as well as the health care unions that may represent them. *First, Do Less Harm* also highlights workplace issues that negatively affect safety: including sleeplessness, excessive workloads, outsourcing of hospital cleaning, and lack of teamwork between physicians and other health care staff. In two chapters, experts explain why the promise of health care information technology to fix safety problems remains unrealized, with examples that are at once humorous and frightening. A book that will be required reading for physicians, nurses, hospital administrators, public health officers, quality and risk managers, healthcare educators, economists, and policymakers, *First, Do Less Harm* concludes with a list of twenty-seven paradoxes and challenges facing everyone interested in making care safe for both patients and those who care for them.

"Despite a decade of effort to decrease medical mistakes, progress has been painfully slow and unintended consequences have been the rule, not the exception. Two of the most innovative, iconoclastic thinkers in healthcareRoss Koppel and Suzanne Gordonhave produced a book that tells us why, and illuminates the way forward. Their book is dramatic, honest, infuriating, surprising, and ultimately hopeful. It is a welcome contribution to the safety field, and deserves to be widely read."Robert M. Wachter, MD, Professor and Associate Chairman, Dept. of Medicine, Chief, Division of Hospital Medicine, and Marc and Lynne Benioff Endowed Chair, University of California, San Francisco "The question of why we are unable to make the delivery of medical care safer and betterwhen we know how to do itis a critically important but often neglected piece of the conversation on health reform. Although one reason for this failure is no doubt due to economic incentives, another is related to the archaic culture of health care. The essays in this book describe a system that is piecemeal, uncoordinated, dysfunctional, and dangerous for patientsand that doesn't have to be that way."Mary Lehman MacDonald, Director, AFT Healthcare "First, Do Less Harm does an excellent job of detailing major system and cultural barriers confronting patient safety. Its authors discuss the important issues that we all face as frontline providers trying to deliver the best health care we can."John Chuo, MD, MS, Children's Hospital of PhiladelphiaAbout the Author Ross Koppel is on the faculty of the Sociology Department and School of Medicine at the University of Pennsylvania, holds a faculty position at the RAND Corporation, and is the internal evaluator at Harvard Medical School as well as holding other professional affiliations. He is the author of several seminal publications on health IT in JAMA and other leading scientific journals.Suzanne Gordon is coeditor of the Cornell University Press series *The Culture and Politics of Health Care Work* and was program leader of the Robert Wood Johnson Foundationfunded Nurse Manager in Action Program. She is the author of *Nursing against the Odds* and *The Battle for Veterans' Healthcare*; coauthor of *From Silence to Voice*, *Life Support*, *Safety in Numbers*, *Beyond the Checklist*, and *Bedside Manners*; editor of *When Chicken Soup Isn't Enough*; and coeditor of *The Complexities of Care*, *First, Do Less Harm*, and *Collaborative Caring*, all from Cornell.