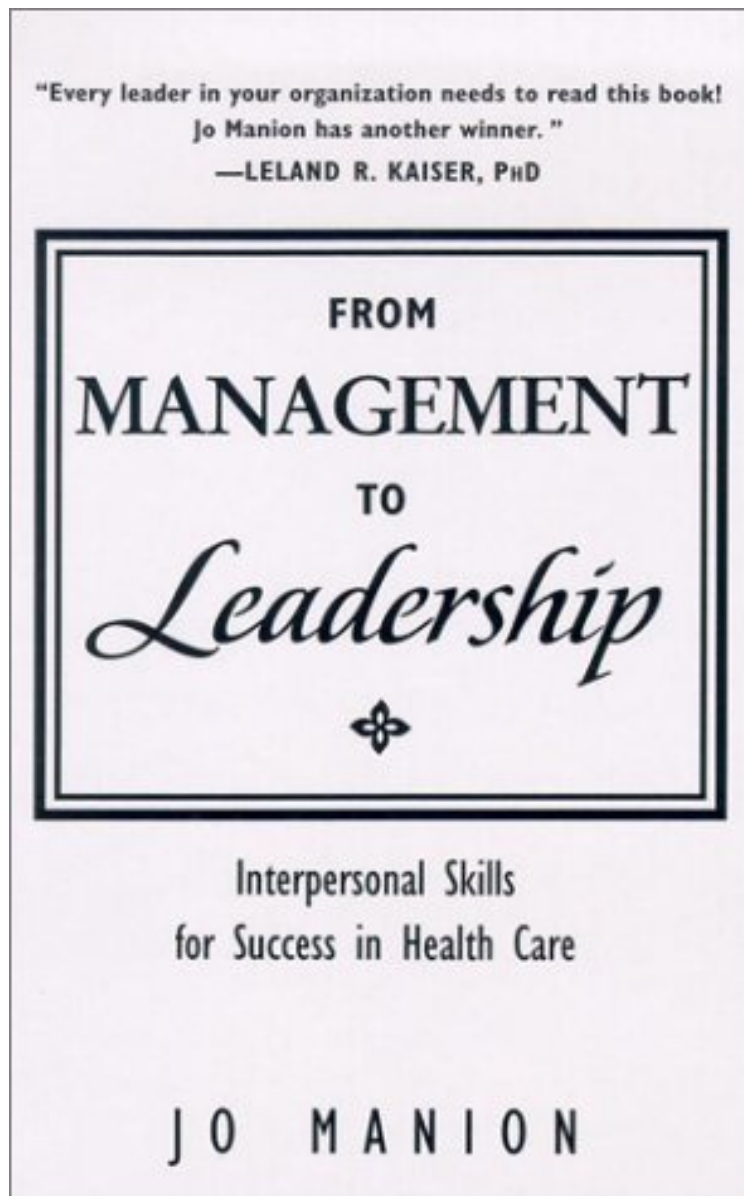


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## **From Management to Leadership: Interpersonal Skillsfor Success in Health Care (JB ISBN) (J-B AHA Press)**

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Management to Leadership: Interpersonal Skills for Success in Health Care (JB ISBN) (J-B AHA Press):

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"Every leader in your organization needs to read this book! Jo Manion has another winner." (Leland R. Kaiser, PhD) "Leadership is the bridge between strategy and organizational success. This book provides a thoughtful perspective on the importance of interpersonal skills in developing successful health care leaders." (Gordon Sprenger) "From Management to Leadership is must reading for managers in today's chaotic health care environment. It provides great insights into building relationships, obtaining commitment, and achieving successful outcomes within an organization." (Barbara A. Donaho, RN, MA, FAAN) "This book is right on target for the leader confronting issues in organizational change. . . . A must for all those who seek to master the role of leader in a transformational time." (Tim Porter-O'Grady, EdD, PhD, FAAN) "Jo Manion shares her real-life learning curve about what leadership is all about. I truly believe that Jo's book represents a significant contribution to the advancement of management practice in health care. She writes with extraordinary insight and clarity." (Rosemary Jacobson) "This book is a must or all those in health care who are already leaders . . . who aspire to be leaders . . . or who need to step up to the challenges of leadership. Manion deftly leads the reader through a vast array of workplace trAnds and changing ideas about what leadership can and must be." (Winnie Schmeling, PhD, RN, FAAN) "I used to wonder why we have so many health care managers and so few health care leaders. If you are curious about the same thing Jo Manion explains it all in this book."--Leland R. Kaiser, president, Kaiser Consulting "Today's challenging health care environment requires leadership qualities based on fundamental interpersonal competencies. In this must-read book Manion presents helpful insights with lots of examples for aspiring health care team members."--James W. Varnum, president, Mary Hitchcock Memorial Hospital and Dartmouth-Hitchcock Alliance "Unique in presenting essential leadership content in a competency framework using real life examples, Jo Manions From Management to Leadership is a must have for anyone in or seeking a leadership role in today's chaotic, rollercoaster health care or education system."--Carole Kenner, dean and professor, University of Oklahoma Health Sciences Center College of Nursing "With the myriad leadership books on the market, it is refreshing to find an author who hasn't forgotten the firm foundations upon which good management and leadership ability must be built and who can expand on them as she has in this new edition. In a time when there are many trendy takes on the role of leader, it is encouraging to read a text that is firmly grounded in good leadership principles and excellent management process. For anyone who wants to be reminded about what sound leadership entails, this is the book for them. I recommend it without reservation."--Tim Porter-O'Grady, senior partner, Tim Porter-O'Grady Associates, Inc., Atlanta, Georgia and co-author of Quantum Leadership: A Textbook of New Leadership "The communication, coaching, and motivational theories and tools Manion brings together are comprehensive and just what is needed to for any leader seeking better results."--Mary Jenkins, co-author, Abolishing Performance Appraisals and vice president of organizational learning and development, Genesys Regional Medical Center, Grand Blanc, Michigan From the Inside Flap The development of leaders is a critical challenge facing health care organizations today. Tumultuous change is occurring at breakneck speed, creating the need for individuals who can affect a new direction, win the commitment of employees and other key stakeholders, and influence others to do what needs to be done to achieve a future vision. Interpersonal skills are especially critical success factors, yet little has been written about developing them within the leadership context. From Management to Leadership identifies all the fundamental interpersonal competencies every leader needs and maps out suggestions for improving these skills, including: -Communication skills-both verbal and nonverbal-Giving constructive feedback-Conflict management-Delegation of responsibility-Team building-Change management Examples from health care leaders at all levels emphasize key points. Seasoned leaders will find that the concepts and skills presented are essential as they reshape

and redefine roles. For new or aspiring leaders, this book can serve as a road map for the development of interpersonal skills that enhance leadership success.