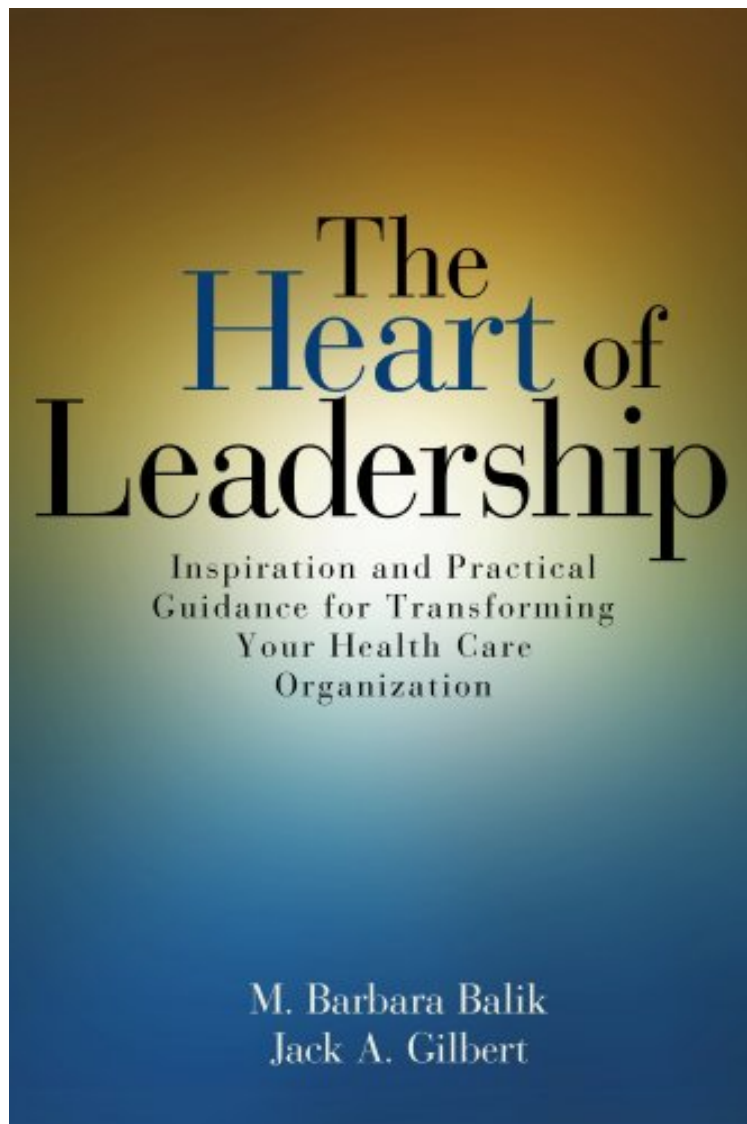


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The Heart of Leadership: Inspiration and Practical Guidance for Transforming Your Health Care Organization

Barbara M. Balik, Jack A. Gilbert
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The Heart of Leadership challenges the view that new tools, processes, and knowledge are enough to deliver the highest levels of safety, quality performance, employee engagement, and financial health to a health care organization. The book examines the leadership characteristics of ten transformational leaders from a variety of work environments who have produced results that exceed many of their peers in similar circumstances. The book illustrates that it is not what these leaders do as much as it is who they are. The book provides useful insights by covering the most advanced and progressive health care leadership practices - where many leaders struggle. The book's examples can help readers strengthen their own leadership capabilities. It is an inspirational, optimistic, and practical guide to leading transformational change.

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About the Author
Dr. Barbara Balik is the principal of Common Fire Healthcare Consulting and a senior faculty member at the Institute for Healthcare Improvement. She previously was a hospital CEO in an integrated health system, a patient care executive/chief nursing officer, an executive leader of quality and safety within a large health care system, and a maternal-child health nurse.